



Atrium Health

State Health Coordinating Council *Hospital At Home Program*

November 3, 2021

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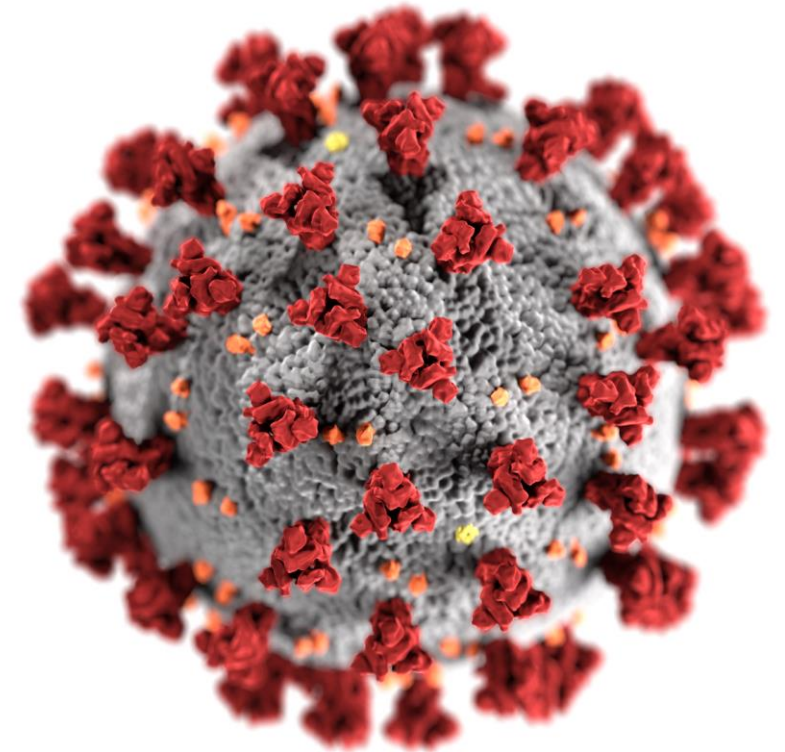
COVID-19 Virtual Hospital... *launched March 2020*

Rationale:

- At pandemic peak, Atrium Health projected to need 50% - 100% additional hospital bed capacity

Objectives:

- Increase inpatient bed capacity by caring for patients with mild/ moderate symptoms at home
- Actively monitor COVID-19 patients to assure prompt intervention for symptom escalation
- “Wrap patients with care” to mitigate fear and anxiety
- Decrease community spread



Initially Built as 2 “floors”

Now called
“AH Hospital
at Home”

Acute Care “2nd floor”

- ✓ Home monitoring (O2 Sat, BP, temp)
- ✓ Advanced therapies (EKG monitoring, IV, treatments, respiratory protocol, labs)
- ✓ 24/7 nurse and physician coverage
- ✓ Daily Community Paramedicine & nurse home visits
- ✓ Daily virtual provider rounds
- ✓ GetWell “Loop” for patient engagement/feedback

Observation Care “1st floor”

- ✓ Protocol-driven RN telephonic assessment and follow-up
- ✓ 24/7 Virtual provider coverage
- ✓ GetWell “Loop” for patient engagement/feedback

> 55,000 patients
Closed as of May 2020



Atrium Health

AH Hospital at Home... *Value Proposition*

To deliver comprehensive, holistic, tech-enabled care for patients in the familiarity, comfort and safety of their home environment. Low value, high-cost care will be avoided by providing condition-specific in-home care to reduce unnecessary acute care utilization and/or decrease facility LOS to improve inpatient bed capacity, improve patient experience and reduce cost.

- *Implemented the CMS Acute Hospital Care at Home Waiver in March 2021- now operating in 8 Atrium facilities*
- *Caring for COVID and other conditions*



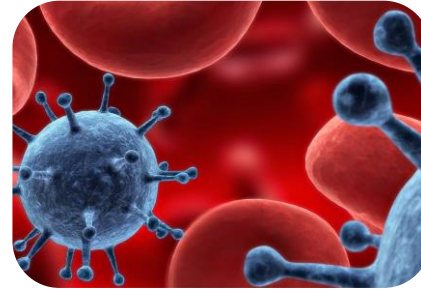
Mitigating the Risks of Traditional Hospitalization



Falls



Delirium



Infection



Insomnia



Immobility



Poor
Nutrition



Disease
Exacerbation

Scope of Services



Patient Monitoring
*Vital Signs,
O2 sat, BS,
weight, etc.*



**24/7 RN
Telephonic
Assessment
&
Monitoring**



**Twice daily
In-home
Mobile
Integrated
Health (CP)
Visits**



**Daily
Provider
Virtual
Visits**



**Advanced
Therapies:
IV Fluids/
Meds, O2
therapy,
Resp Tx**



**In-home
Imaging:
X-ray & US
EKG**



Labs



Atrium Health

Staffing Model



Nursing

- 24/7 Patient Access
- Initial and ongoing assessment & documentation
- Care Coordination and Liaison between B&M and H@H teams
- Patient Education & Advocacy



Mobile Integrated Health (Community Paramedicine)

- Twice daily in-home visits
- Environmental & SDOH Assessment (PEAT tool)
- Physical examination and assessment
- Clinical treatments and interventions
- Patient Education
- Liaison for Provider Virtual Visit



Provider

- Initial in-person H&P by hospitalist
- Admission and ongoing orders
- Daily Virtual Visit
- Discharge Summary and Post D/C follow-up plan
- Resident training integration



H@H “Quarterback”

- Accepts all requests for referral to H@H
- Determines eligibility
- Communicates with referring provider to assure safe transition to H@H
- Daily review of potentially eligible inpatients for transfer
- Consultant to ED/IP providers

Integrated Support Services

Pharmacy

- Order Verification
- Dispensing
- Medication Consultation

Care Management

- Social Work
- Case Management
- Discharge Planning

Therapy and Consults

- Respiratory Therapy
- Nutrition
- PT/OT/Speech
- Diabetes Education

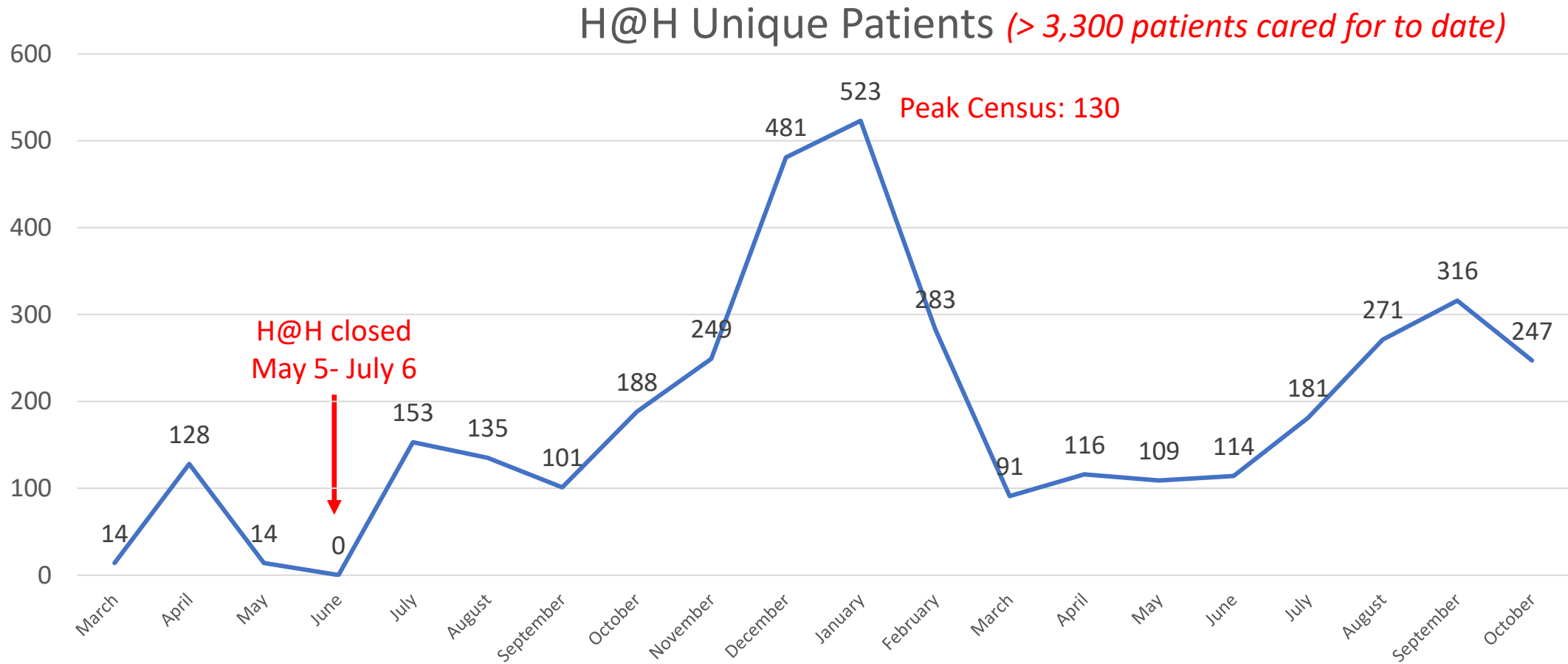
Patient Support

- Palliative Care
- Behavioral Health
- Pastoral Care

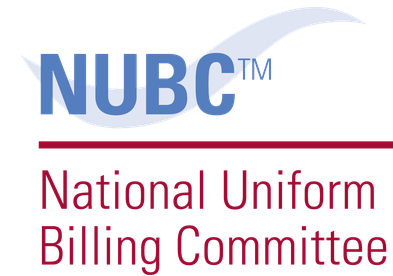
Specialty Consults

- Cardiology
- Pulmonology
- Surgery

H@H Census Trend



H@H Coding



NC DHHS Recommendation for Medicaid claims:

Place the DR condition code on the claim twice (double listing) to notate a H@H admission

The NUBC has approved the following codes to be used in claims for “hospital-at-home” care:

Occurrence Span Code 82

Title: Hospital at Home Care Dates

Definition: The from/through dates of a period of hospital at home care provided during an inpatient hospital stay.

Effective Date: July 1, 2022

Revenue Code 0161

Subcategory Definition: Room & Board – Hospital at Home

Standard Abbreviation: R&B/Hospital at Home

Effective Date: July 1, 2022

Thank you!